

## Job Summary

1 of 402

Share

Position range in Midlands

**\$62k - \$140k**

Per year

## Director, Quality Improvement Strategy BlueCross BlueShield of South Carolina

Occupation: Management Occupations

Location: Columbia, SC - 29229 Positions available: 1

Job #: R1020807

Source: BlueCross BlueShield of South Carolina Site: [www.southcarolinablues.com](http://www.southcarolinablues.com)

### Job Description

## Job Description

### Summary

Responsible for strategic planning, reporting, and plan implementation activities for the improvement of various company program ratings. Develops relationships with leaders within assigned programs and responds to and tracks concerns. Leads the search to identify new vendors and assists in contract negotiations.

Why should you join the BlueCross BlueShield of South Carolina family of companies? Other companies come and go, but for more than seven decades we've been part of the national landscape, with our roots firmly embedded in the South Carolina community. We are the largest insurance company in South Carolina ... and much more. We are one of the nation's leading administrators of government contracts. We operate one of the most sophisticated data processing centers in the Southeast. We also have a diverse family of subsidiary companies that allows us to build on a variety of business strengths. We deliver outstanding service to our customers. If you are dedicated to the same philosophy, consider joining our team!

### Position Purpose

As a member of the Quality Improvement Strategy team, you will serve in both clinical and operational leadership. You will be engaged in strategic planning, reporting, and plan implementation activities for the improvement of various CMS Quality ratings such as Stars, Quality Ratings System, NCQA/HEDIS

Privacy - Terms

ratings etc. In this critical role, you will be serving as an internal champion for National Committee for Quality Assurance (NCQA) HEDIS quality measurement and improvement within the company and the external face of the company.

\*

Develops and documents strategic plans to improve ratings for NCQA accreditation, Quality Ratings System, HEDIS, and support value based programs (ACOs, PCMH, etc.). Provides leadership for strategic plan implementation. Ensures that plans are continuously evaluated, and any modifications are implemented in a timely manner.

\*

Oversees the timely development and distribution of reports required to track and trend progress and outcomes for strategic and quality initiatives. Develops and manages program for bidirectional data exchange with providers to support next-generation quality measurement program.

\*

Develops business relationships with providers involved in quality partnerships. Problem solves, resolves, and responds to provider concerns.

\*

Partner with Marketing to align quality-based networks programs with product design

\*

Development of clinical analytic information that supports BCBSSC care management effectiveness and efficiency, quality-based network performance and care gaps, and analytics for external stakeholders.

\*

Manage high-function, high-talent department to fulfill the company's vision in health care quality.

\*

Provides leadership in the search, identification, and selection of vendors to support quality initiatives. Coordinates the development of quality vendor contracts and negotiates cost effective pricing for services.

\*

Executive representative to providers, professional organizations, regulators, and other stakeholders regarding BCBSSC quality and care delivery activities.

\*

Ensures that fraud and abuse are detected and reported as required.

\*

Manage accurate Risk Adjustment (HCC) and RADV audit process

To Qualify for This Position, You'll Need:

Privacy - Terms

\*

A Bachelor's Degree

\*

10 years of related experience in an insurance, healthcare, or similarly complex industry including either 5 years in a management role OR 5 years of equivalent military experience in grade E4 or above.

\*

Strong interpersonal skills and the ability to work professionally with persons at all levels to maintain effective working relationships.

\*

Ability to communicate clearly and effectively in oral and written form. Strong presentation, negotiation, and organization skills.

\*

Excellent analytical or critical thinking and problem-solving capabilities.

\*

Ability to exercise confidentiality and discretion.

\*

Strong knowledge of relevant compliance regulations associated with operations and contract responsibilities.

We Prefer That You Have:

\*

Bachelor of Science in Nursing (BSN) and be a licensed registered nurse

\*

5+ years of healthcare operations experience in HEDIS clinical quality and process improvement.

\*

Well versed with NCQA's HEDIS data submission processes and audits

\*

Knowledge of CMS Quality Ratings, Stars ratings and NCQA accreditation measurements and methodologies

\*

Experience in Provider education programs

\*

Working knowledge of CMS Risk Adjustment requirements

What We Can Do for You:

We understand the value of a diverse and inclusive workplace and strive to be an employer where employees across all spectrums have access and opportunity to develop their skills, advance their careers and contribute their unique abilities to the growth of our company.

Our comprehensive benefits package includes:

\*

401(k) retirement savings plan with company match

\*

Health Insurance

\*

Free vision coverage

\*

Voluntary dental, vision, and life insurance

\*

Paid annual leave — the longer you work here, the more you earn

\*

Nine paid holidays

\*

On-site cafeterias and fitness centers in major locations

\*

Wellness programs and a healthy lifestyle premium discount

\*

Tuition assistance

\*

Service recognition

## What to Expect Next:

After submitting your application, our recruiting team members will review your resume to ensure you meet the qualifications. This may include a brief telephone interview or email communication with our recruiter to verify resume specifics and salary requirements. Management will be conducting interviews with those candidates who qualify with prioritization given to those candidates who demonstrate the preferred qualifications.

We participate in E-Verify and comply with the Pay Transparency Nondiscrimination Provision. We are an Equal Opportunity Employer.

## Equal Employment Opportunity Statement

BlueCross BlueShield of South Carolina and our subsidiary companies maintain a continuing policy of nondiscrimination in employment to promote employment opportunities for persons regardless of age, race, color, national origin, sex, religion, veteran status, disability, weight, sexual orientation, gender identity, genetic information or any other legally protected status. Additionally, as a federal contractor, the company maintains Affirmative Action programs to promote employment opportunities for minorities, females, disabled individuals and veterans. It is our policy to provide equal opportunities in all phases of the employment process and to comply with applicable federal, state and local laws and regulations.

We are committed to working with and providing reasonable accommodations to individuals with physical and mental disabilities.

If you need special assistance or an accommodation while seeking employment, please e-mail [abilities@bcbssc.com](mailto:abilities@bcbssc.com) or call 1-800-288-2227, ext. 43172 with the nature of your request. We will make a determination regarding your request for reasonable accommodation on a case-by-case basis.

## Employer Research

# Employer Research

BlueCross BlueShield of South Carolina  
**Connect with**  
BlueCross BlueShield of South Carolina



Jobs from this Employer

### Staff Development Specialist I

**BlueCross BlueShield of South Carolina - Columbia, SC**

*Regular*

Summary Responsible for ensuring that the training and educational needs of employees are met by creating, developing, writing and implementing training material, programs and curriculums. Responsible for coordinating initial training for new hires and in-services to all staff. Responsible for Learning Management Systems (LMS) records. Self-directed team environment with highly organized approach to planning and implementing of business solutions. \* Develop, create, write, modify and maintain training material to include e-learning training for new hires as well as in-services for systems changes, workflows, etc. Assist with program development and training.



[View](#)

[Save](#)

[Share](#)

[Privacy](#) - [Terms](#)

Project Manager

BlueCross BlueShield of South Carolina - Columbia, SC

Regular

Summary Responsible for the management of area projects. Focuses on meeting project commitments, including communications with sponsors, stakeholders, etc. As assigned, leads or assists in the planning, implementation and introduction of projects for new systems, procedures and technologies. Provides education and training regarding complex system changes. Guides less experienced staff. May have indirect, but no direct subordinates. Leads planning and implementation of projects to include coordinating the development and implementation of project and procedural enhancements, data gathering, process analyses, procedural documentation, leading development teams



View

Save

Share

See all jobs from BlueCross BlueShield of South Carolina

Location/Work Site Information

Location/Work Site Information

Work At Home option:	No
Location/Work Site Industry (NAICS):	Confidential Information
Cost of Living:	View cost of living information based on this location

Education and Training

Education and Training

Minimum Education Level Required: Not Available

Specialized Job Requirements

## Specialized Job Requirements

**Minimum Age Requirement:** 0.

Career Ladder

## Career Ladder

This job was posted at <https://www.southcarolinablues.com/> on 4/16/2022.

## Share this Job

LinkedIn Share

Facebook Share

Tweet This

Email

## LinkedIn Search

Search LinkedIn for BlueCross BlueShield of South Carolina

## Facebook Search

Search Facebook for BlueCross BlueShield of South Carolina

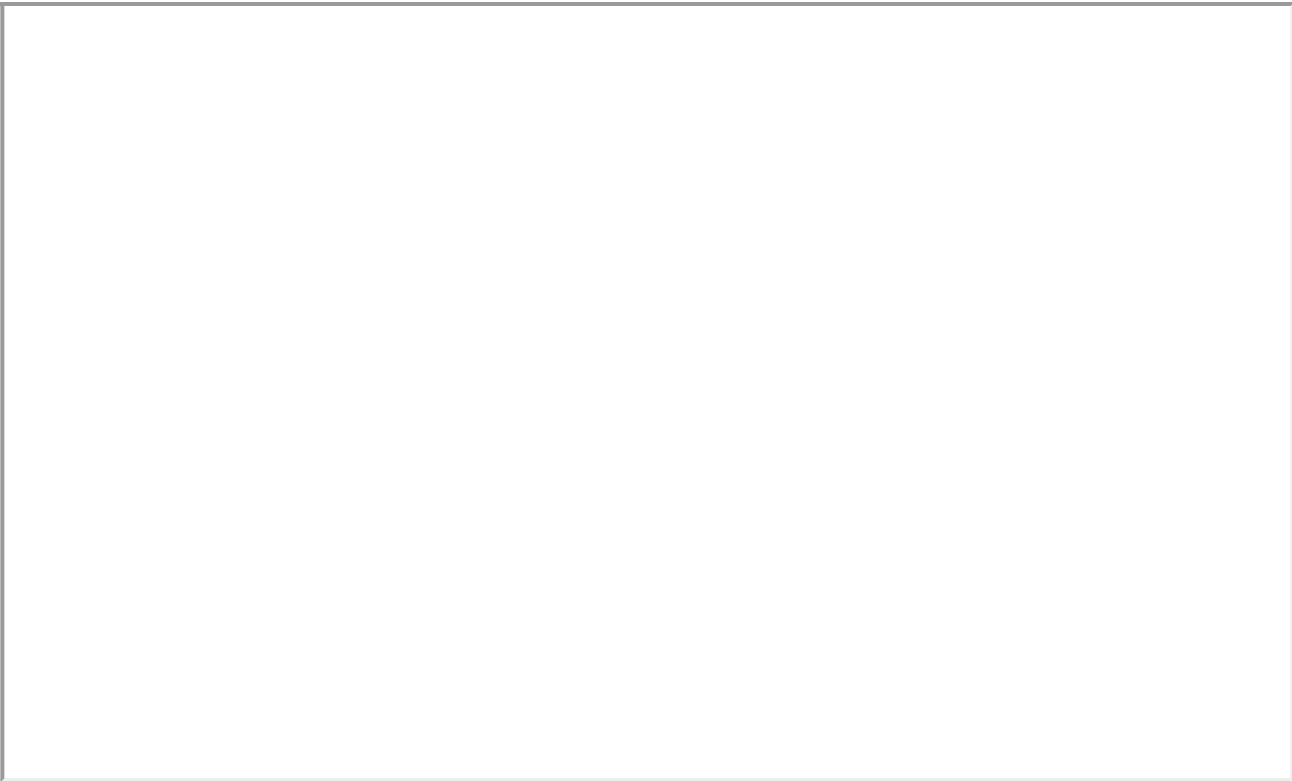
## Twitter Search

Search Twitter for BlueCross BlueShield of South Carolina

## Glassdoor Search

[Privacy](#) - [Terms](#)

Search Glassdoor for BlueCross BlueShield of South Carolina



 [Change Job Search Criteria](#)

 [Print Job Order](#)

[ Do you have a comment or concern about this job posting? ]