



**Josh Stein**  
**Attorney General**

**State of North Carolina**  
**Department of Justice**

**CONSUMER PROTECTION**  
TOLL-FREE IN NC: (877) 566-7226  
OUTSIDE OF NC: (919) 716-6000  
FAX: (919) 716-6050

September 14, 2021

Tinika Warren  
2618 Battleground Avenue - A  
Greensboro, NC 27408  
[technicallyspeaking26@gmail.com](mailto:technicallyspeaking26@gmail.com)

Re: File No. CP-21-11599

Dear Ms. Warren:

This letter is in reference to the complaint filed with the Consumer Protection Division concerning problems you were having with Clayton Homes. The business has responded to our request for a statement of their position regarding your complaint. A copy is attached.

Please let us know if this response resolves your complaint.

Sincerely,  
Billie G. Rouse/Cindy C. Gilliam  
Consumer Protection Specialist  
CONSUMER PROTECTION DIVISION

Attachment(s)